



# XIth ISPCAN European Regional Conference on Child Abuse and Neglect

**SUPPORTING PREVENTION AND RECOVERY  
FROM CHILD ABUSE AND NEGLECT:  
ROLE OF PROFESSIONALS, COMMUNITIES  
AND FAMILIES**

Call for Abstracts and Registration Brochure

[www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007)

**18-21 NOVEMBER 2007**  
**LISBON,**  
**PORTUGAL**







DEAR COLLEAGUES,

We are pleased to invite you to attend the XIth ISPCAN European Regional Conference on Child Abuse and Neglect which will take place November 18-21, 2007, in Lisbon, Portugal. The Conference will be organized by The International Society for the Prevention of Child Abuse and Neglect (ISPCAN) and the Association of Women Against Violence (AMCV).

This conference will serve to challenge existing research and work in the field of child abuse and neglect prevention. It will provide a forum for thematic meetings, allowing participants the opportunity to share knowledge and skills and to build bridges between theory and practice.

Three main questions are in the front line of this conference:

- Can we stop child abuse and neglect?
- What can we learn from survivors and their family members?
- Are current models of intervention and prevention working?

With this Conference, Portugal will have the opportunity to showcase some of the most prestigious academics and professionals working at the international level for child abuse and neglect prevention.

Registration is open to all professionals involved in the field of child abuse and neglect - social workers, psychologists, educators, lawyers, physicians, law enforcement officers, NGOs, civil servants and others. Papers are welcome covering relevant mental health, medical, social and legal issues.

Yours sincerely,

Jon Conte, PhD  
Conference Chair  
ISPCAN

Margarida Medina Martins  
Member of the Board  
AMCV

# The International Society for the Prevention of Child Abuse and Neglect (ISPCAN)



The International Society for the Prevention of Child Abuse and Neglect (ISPCAN), founded in 1977, is a multidisciplinary international organization.

ISPCAN's mission is to support individuals and organizations working to protect children from abuse and neglect worldwide. In addition to its well-known monthly publication *Child Abuse and Neglect*, the organization offers the LINK newsletter, World Perspectives on Child Abuse, virtual issues discussions, member and National Partner list services, and educational events on local, national and international levels.

ISPCAN's members from nearly 120 different countries represent every key professional group involved in shaping the response to child abuse at both the country and international levels. The ISPCAN community includes: Social Workers, Physicians, Psychiatrists, Nurses, Child Protection Workers, Mental Health Workers, Psychologists, Lawyers, Judges, Law Enforcement Officers, Investigators, Government/Community Officials, Researchers, Educators, Non-government Organizations, Leaders, Advocates, Clergy and other professionals.

## ISPCAN Executive Committee (2006 - 2008)

**Danya Glaser, MD** Great Ormond Street Hospital  
*President (UK)*

**Sanphasit Koompraphant** Center for Protection of Children's Rights  
*President-Elect (Thailand)*

**Gaby Taub, MSW** Children's Ombudsman of France  
*Secretary (France)*

**Kim Oates** The Children Hospital at Westmead  
*Treasurer (USA)*

**Barbara Bonner, PhD** University of Oklahoma  
*Past President (USA)*

ISPCAN Secretariat:  
**Kimberly Svevo, CAE, MA**  
*Executive Director*

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**Jon Conte, PhD** University of Washington  
*Chair, Congress/Conference Committee (USA)*

**Irene Intebi, MD**, Familias del Nuevo Siglo  
*Chair, Education/Training Committee (Argentina)*

**Bernadette Madrid, MD** Child Protection Unit Network Inc  
*Chair, Publications, Research and Information Committee (Philippines)*

**Julie Todd, BsocSc, LLB, PMB** Child and Family Welfare  
*Chair, Membership Committee (South Africa)*

**Henry Plum, JD**  
*Parliamentarian/Legal Advisor (USA)*

**Kimberly Svevo, MA, CAE**  
*Executive Director (USA)*

# Association of Women Against Violence



## Associação de Mulheres Contra a Violência (AMCV)

The Association of Women Against Violence (AMCV), founded in 1992, is a Portuguese Women Non Governmental Organization that works in the area of violence against women and children.

AMCV goal is to break the cycle of violence against women and children. Its mission is to question and to challenge the attitudes, beliefs and cultural patterns which perpetuate and legitimize violence against women and children.

AMCV has nearly about 400 members, most of them professionals working in the areas of law, psychology, social services and medicine.

### Scientific Committee

**Jon Conte, PhD** · IPSCAN  
*(USA)*

**Sezen Zeytinoglu, PhD**  
*Co-Chair (Turkey)*

**Teresa Salazar Leite**  
*Co-Chair (Portugal)*

**Helena Almeida** *(Portugal)*

**Rui Barreiros** *(Portugal)*

**Kevin Browne** *(UK)*

**Jeni Canha, MD, PhD; Paediatrics** *(Portugal)*

**Maria do Carmo Sousa Lima** *(Portugal)*

**Evelyn Eisenstein** *(Brazil)*

**Tilman Fürniss** *(Germany)*

**Irene Intebi, Dra.** *(Spain)*

**Maria Keller-Hamela** *(Poland)*

**Kari Killen, MD, Philos** *(Norway)*

**Cecilia Kjellgren** *(Sweden)*

**Victoria Lidchi, Dra.** *(Brazil)*

**Teresa Magalhães** *(Portugal)*

**José Ornelas, PhD, Prof. ISPA, ECPA President** *(Portugal)*

**Carla Queiroz** *(Angola)*

**Leonor Sassetti, MD** *(Portugal)*

**Gaby Taub, MSW** *(France)*

### AMCV Secretariat

**Carla Antunes**

*Associação de Mulheres Contra a Violência*

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### Staff

**Kimberly Svevo, CAE, MA, ISPCAN**  
*Executive Director, IPSCAN Conference Manager*

**Angela Koffenberger**,  
*ISPCAN Conference Coordinator*

**Carla Antunes**  
*National Office Administrator*

### Organizing Committee

**Margarida Medina Martins** · AMCV  
*Chair (Portugal)*

**Jon Conte, PhD** · ISPCAN  
*(USA)*

**Kimberly Svevo CAE, MA** · ISPCAN  
*(USA)*

**Carla Antunes** · AMCV  
*(Portugal)*

## Lisbon

Boasting balmy winters and cool summers, Lisbon is a modern welcoming city offering rich picturesque vistas and unique sites. The capital of Portugal since its conquest from the Moors in 1147, Lisbon is a legendary city with over 20 centuries of history. Lisbon is known as the White City, thanks to its unique luminosity. With its typical tiled facades and narrow Medieval streets resonant with strains of Fado, the city is an ideal destination for a holiday and a perfect host for conferences. Lisbon is a short flight from most European cities and is easily accessible by train, car or boat.

## Lisbon Congress Centre (LCC)

The Lisbon Congress Centre, located on the banks of the Tagus River, is a short walk from Belém, one of the most historical parts of the city. It is a few minutes away from the city centre, in an area well served by public transportation. The Congress Centre is a functional building, with easily accessible auditoriums, halls and meeting rooms. It also houses two restaurants overlooking the river.

### KEYNOTE SESSIONS AND SPEAKERS

## ARNON BENTOVIM (UK)

*presentation title:*

### **Promoting The Recovery of Children and Parents Growing Up in a Climate of Violence and Adversity**

Recent research on factors which lead to negative effects on children's and young people development emphasize the cumulative effects of biological, social and family stressors. Children may have the resilience to cope with one form of adversity; however, exposures to multiple stressors overwhelm coping capacities, and negate potential protectors. Therapeutic approaches as well as ensuring safety and stability need to address life-span traumatic and stressful factors. Developing successful approaches to single stressful events to include multiple issues is essential. It is necessary to develop a 'professional narrative' and to use individual, family and group approaches to help children and young people re-edit their experiences to aid their recovery. Traumatic symptoms need to be managed, and a healing narrative, developed. A number of evidence based approaches have been integrated into a staged approach, including the 'In My Shoes' approach to bring forth children and young people's experiences, to witness them and transform them towards growth and reverse damaging effects

*Arnon Bentovim has been a member of ISPCAN since its founding. He chaired the child protection service at the Children's Hospital at Great Ormond Street for many years, establishing the Child Sexual Abuse Assessment and Treatment Service. He was trained as a psycho-analyst and family therapist, working at the Tavistock Clinic as well as the Hospital and Institute of Child Health. He researched and wrote widely in a number of areas. Since retiring from the hospital, he established an independent practice and has been developing evidence based approaches to assessment and intervention commissioned by the UK Department of Health, Education and Science, with the aim of sharing the power of research-validated approach to everyday practice. Children who have been exposed to extensive harm deserve the most effective approaches to protect and heal them. The organization he helped found Child and Family Training aims to help achieve this goal.*

## KEVIN BROWNE, Ph.D., C Psychol. (Forensic), (UK)

*presentation title:*

### **The Overuse of Institutional Care for Young Children in Europe and Its Relation to Child Abandonment and International Adoption**

The paper will consider current practices in relation to the prevention of child abandonment and institutional care of young children. Strategies to reduce the number of abandoned and institutionalized young children will be recommended with particular emphasis on the development of community services for children and their families as a form of prevention. Specific initiatives to prevent infant abandonment in maternity units will be suggested and the necessity of family based provisions for children without parents will be highlighted. However, international adoption is not seen as a solution for children living in institutions. Indeed, the evidence shows that the promotion of international adoption actually exacerbates the problem of institutional care, which significantly harms the early development of children. Both countries who export and import hundreds of 'social orphans' are significantly more likely to have high numbers of 'difficult to place' children living in their own institutions compared to countries who limit or strictly control international adoptions. It has also been shown that only 96% of children living in institutions across Europe have at least one living parent. Hence, it will be demonstrated that international adoption is rarely in the best interests of children.

*Kevin Browne is a Chartered Psychologist and a Chartered Biologist and is employed by the School of Psychology, at the University of Birmingham, as Director of The Centre for Forensic and Family Psychology and Head of the World Health Organisation Collaborating Centre for Child Care and Protection. He has been researching family violence and child maltreatment for over 25 years and has published extensively on these subjects, acting as Co-Editor (with Dr. Margaret Lynch) of 'Child Abuse Review' from 1992 to 1999. His published books include 'Preventing Family Violence' (co-authored with Martin Herbert, Wiley, 1997), 'Early Prediction and Prevention of Child Abuse: A Handbook' (co-edited with Helga Hanks, Peter Stratton and Catherine Hamilton, Wiley, 2002) and 'Community Health Approach to the assessment of infants and their parents' (co-authored with Jo Douglas, (cont).*

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Catherine Hamilton and Jean Hegarty, 2006). He acts as Consultant to the European Commission, UNICEF, World Health Organisation and the World Bank working on projects to prevent child abuse and neglect and promote child rights and protection. Recently he held a DFID appointment of Chief Executive Officer of the High Level Group for Romanian Children (Jan 2003 – March 2005). His research interests take a developmental perspective on forensic psychology, looking at the influence of families on children, the causes of anti-social behaviour and the prevention of crime. His current research focuses on the influence of institutional care and violence on children and teenagers and the childhood history of adult offenders. .

## CLAIRE BRISSET (France)

presentation title:

### Implementing the Convention on the Rights of a Child (CRC): From a Document to an Instrument

Until the publication of Janusz Korczak's book entitled, "The Child's Right to Respect", the concept of children's rights was largely unknown. The first official mention of children's rights can be traced to the League of Nations' Geneva Declaration of 1928, but it was the social revolution triggered by Korczak's work since the beginning of the century that really led to the development of children's rights. After children's rights were grossly violated during the Second World War, Korczak's concepts reappeared in the Declaration on the Rights of the Child adopted in 1959 by the United Nations, followed in 1989 by the International Convention on the Rights of the Child. This Convention has then served to raise awareness of the various forms of social injustice to children including child labor, child soldiers and the inequities of the judicial system. Nevertheless, countless children still die as a result of gross violence and brute force. Children also continue to be subjected to more insidious forms of violence such as verbal aggression, harassment, sexual abuse and scarcity of resources. Enormous efforts are still required to combat all forms of violence against children.

Over the years, the CRC has evolved from a simple document into an effective instrument for furthering children's rights. It is the responsibility of non-governmental organizations to use the UN Committee on the Rights of the Child to influence international public opinion and to implement the CRC.

Claire Brisset is currently General Inspector of Education in France after serving for six years as the first Ombudsperson for Children in France. Previously, she worked for numerous years as Head of Information at UNICEF in Europe. She first became involved with children's issues while working as a journalist for *Le Figaro* and *Le Monde*, covering issues related to women and children's health and development in France, other European countries and the developing world.

## BRAGI GUÐBRANDSSON (Iceland)

presentation title:

### Child Protection in Europe: the Impact of the UN CRC and International Collaboration on Policy and Practice

During the last decade the UN Convention on the Rights of the Child has increasingly affected perceptions and implementation of child protection in Europe. This is reflected socially and politically by increased awareness of children's issues, as well as professionally in terms of prevention, intervention and the recovery from child abuse and neglect. Significant aspects of these processes have been furthered by state collaboration within the framework of international bodies such as the Council of Europe or by UNICEF and the diverse initiatives of the many NGOs working on children's issues within Europe. On the national and local level the key messages of the UN CRC has widely affected the professional community in practical work as well as research.

This keynote paper addresses some of the developments described above. Does this lead to a convergence of different child protection systems in Europe and more unified approach in service delivery? Or are the consequences in the opposite direction - a divergence of child protection work - as the individual needs and uniqueness of the child will to a larger degree be a point of departure in culturally divergent environments?

Bragi Gudbrandsson is currently the General Director of the Government Agency for Child Protection, Iceland. His previous engagements include (cont.)

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being the counsellor to the Minister of Social Affairs and director of local Social Services. Mr. Gudbrandsson, also a sociologist from the University of Kent at Canterbury, UK, has been active in international work for the past decade, including the Council of Europe and the Council of the Baltic Sea States. Bragi Gudbrandsson has given presentations on various aspects of child protection and family support in 18 European states.

## PAULO SÉRGIO PINHEIRO, Ph.D. (Brazil / TBD) (provisionally confirmed)

presentation title:

### The World Report on Violence against Children: the Way Forward

The United Nations Secretary-General's Study on Violence against Children has been a global effort to paint a detailed picture of the nature, extent and causes of violence against children, and to propose clear recommendations for action to prevent and respond to it. This is the first time that an attempt was made to document the reality of violence against children around the world, and to map out what is being done to stop it. Since 2003, many thousands of people have contributed to the study in consultations, working groups, thematic seminars and through questionnaires to UN member states. It was a very participatory process with the active involvement of an NGO Advisory Panel, experts and scientific organizations. Children and young people have been active at every level. The Independent Expert of the United Nations Secretary-General presented the Study to the third Committee of the General Assembly on 11 October 2006. In addition, a more elaborate publication, the World Report on Violence against Children, and child-friendly materials were launched. (All materials are available at [www.violencestudy.org](http://www.violencestudy.org).) The Study proposes a set of recommendations on how to prevent and respond to violence against children. The launch of the United Nations Secretary-General's Study on Violence against Children should not be perceived as the end of a process. It marked the beginning of the present phase: the follow-up to the Study, the implementation of the recommendations and coordinated action to prevent and respond to violence against children.

Paulo Sérgio Pinheiro is the Independent Expert for the United Nations Secretary-General's Study on Violence Against Children. He has been appointed by the UN Secretary-General to this position in February 2003. The Study was presented to the UN General Assembly in October 2006 and he was requested to present a report on the follow up of the recommendations to next General Assembly. In the UN, he also is the Special Rapporteur on the Situation of Human Rights in Myanmar. He is a Commissioner at the Inter-American Commission on Human Rights, Organization of the American States (OAS). Pinheiro is a professor of political science and research associate at the Center for the Study of Violence at the University of São Paulo, Brazil. He has taught at the universities of Columbia, Notre Dame and Brown, in the USA, in Oxford, and at the École des hautes études en sciences sociales, Paris. He served as Secretary of State for Human Rights, under President Cardoso, Brazil.

## CARL GÖRAN SVEDIN, M.D., Ph.D. (Sweden)

presentation title:

### Sexual Abuse, Sexual Exploitation and Use of Pornography: The Plague of Modern Society?

The presentation will provide information about young people's experiences of the sexual abuse, sexually abusive behaviour, sexual exploitation, and use of pornography based on a study of more than 20,000 young people within the Baltic Sea Region. Are we challenged with the consequences of a sexualized society? What can and ought to be done to reduce or prevent these effects? What do we offer child victims?

Carl Göran Svedin is a professor of Child and Adolescent Psychiatry at Linköping University. Prof. Svedin is the only chair with special focus on child physical and sexual abuse in Sweden. He is the initiator and former project leader for the specialized treatment unit for abused children, BUP-Elefanten, in Linköping. Research areas during the last ten years include sexual behaviour, sexual abuse, physical abuse, children being used in child pornography and traumatic stress and dissociation. Professor Svedin is a member of the board in the Nordic Association for Prevention of Child Abuse and Neglect and ECPAT-Sweden

## Conference Themes

- 1/ Effectiveness of Current Models of Prevention and Intervention
- 2/ Learning from Survivors and Their Family Members
- 3/ Impact of Violence on Children's Health and Development
- 4/ Implementing the CRC: From a Document to an Instrument
- 5/ Psychotherapy with Abused Children and their Families
- 6/ Multi-disciplinary Cooperation: Impact on Children and Families
- 7/ Interventions with Offenders
- 8/ Legal and Law Enforcement Issues in Child Abuse and Neglect
- 9/ Education and Training of Professionals in Europe
- 10/ Child Abuse & Neglect and the Community (including children in institutions, refugee and displaced children, child labor, child trafficking, child abuse and the internet).

## Advanced Skills Training Institute

The Advanced Skills Training Institute will be a full day pre-Conference event taking place Sunday, 18 November. The Institute will serve as a tool for professionals attending the conference to gain more intensive, advanced and focused training. Tilman Fűrnis, MD, MPHIL from Germany will serve as the facilitator. Tilman Fűrnis is a professor of child psychiatry and head of the clinical department of Child and Adolescent Psychiatry at the University Hospital, Münster.

The registration fee for the Institute is 85 Euros per person, including admission to all Institute sessions, tea breaks and lunch. To register, please fill out section D of the registration form. Please note that the Advanced Skills Training Institute will take place at the Marriott Lisboa Hotel.

## PROGRAM OVERVIEW

### SUNDAY, NOVEMBER 18

- 09.00 · 17.00 //REGISTRATION  
 09.00 · 17.00 //ADVANCED SKILLS TRAINING INSTITUTE  
 (separate registration required)  
 17.00 · 18.30 //WELCOME RECEPTION

### MONDAY, NOVEMBER 19

- 09.00 · 09.45 //OPENING CEREMONY  
 09.45 · 10.30 //OPENING KEYNOTE ADDRESS  
 (Plenary Session 1)  
 10.30 · 11.00 //COFFEE BREAK/INTERACTIVE  
 PRESENTATION  
 11.00 · 12.30 //CONCURRENT SESSIONS  
 12.30 · 13.45 //LUNCH  
 13.45 · 15.15 //CONCURRENT SESSIONS  
 15.15 · 15.45 //COFFEE BREAK/ INTERACTIVE  
 PRESENTATIONS  
 15.45 · 17.15 //CONCURRENT SESSIONS  
 17.15 · 18.00 //PLENARY SESSION 2  
 18.00 · 19.00 //ISPCAN EUROPEAN NATIONAL  
 PARTNER MEETING  
 19.30 · 22.00 //DINNER/ CULTURAL EVENT

### TUESDAY, NOVEMBER 20

- 09.00 · 10.45 //PLENARY SESSION 3 AND 4  
 10.45 · 11.15 //COFFEE BREAK/ INTERACTIVE  
 PRESENTATIONS  
 11.15 · 12.45 //CONCURRENT SESSIONS  
 12.45 · 14.00 //LUNCH  
 14.00 · 15.30 //CONCURRENT SESSIONS  
 15.30 · 16.00 //COFFEE BREAK/ INTERACTIVE  
 PRESENTATIONS  
 16.00 · 16.45 //PLENARY SESSION 5  
 16.45 · 18.15 //CONCURRENT SESSIONS  
 18.15 · 19.15 //ISPCAN MEMBERSHIP MEETING  
 20.00 · 23.00 //CONFERENCE DINNER

### WEDNESDAY, NOVEMBER 21

- 09.00 · 10.30 //CONCURRENT SESSIONS  
 10.30 · 11.00 //COFFEE BREAK/ INTERACTIVE  
 PRESENTATIONS  
 11.00 · 11.45 //CLOSING PLENARY SESSION  
 11.45 · 12:30 //CLOSING CEREMONY

## Call For Abstracts

Authors are invited to submit proposals for papers, workshops, and poster presentations. Authors are strongly encouraged to submit abstracts online at [www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007). The online abstract submission opened at the above website on 1 September 2006. Abstract Submission Deadline is 15th April 2007. Abstracts submitted after this date will not be considered.

The Scientific Committee will select submissions for papers, workshops, and interactive poster presentations and will inform all applicants of the selection process by email by 1 July 2007. The selected abstracts will be finally accepted only after the presenter's completed registration is received. Presenters are required to pay the conference registration fee.

## Abstract Submission Instructions

The person submitting the abstract will serve as the main author (the main contact person for correspondence). It will be assumed that this person will also deliver the paper or an interactive presentation at the Congress.

- 1/ Authors are strongly encouraged to submit abstracts online at [www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007). In exceptional cases, authors may write to [euroconf2007@ispcan.org](mailto:euroconf2007@ispcan.org) to request that an abstract form be sent to them by postal mail. However, applicants are advised to make all efforts to submit online. Correspondence will be sent to the main author only, at the email address provided.
- 2/ All authors of accepted abstracts are required to register for the Congress by 31st August 2007. Failure to do this will result in the abstract being excluded from the program. We encourage authors to register by 31 August 2007, in order to take advantage of the Early Bid registration rate.
- 3/ All abstracts will be considered on the basis of individual merit by the Scientific Committee, and will be ranked according to the following criteria:
  - Relevance to the Conference title, "Supporting Prevention and Recovery from Child Abuse and Neglect: Role of Professionals, Communities and Families"
  - Relevance to the selected main theme
  - Importance and relevance to the European audience.
- 4/ Abstracts may be submitted in English or Portuguese.

## Presentation Formats

**note:** Authors are invited to submit abstracts for Interactive Presentations, Papers or Workshops. The Scientific Committee may decide on a format change on accepted abstracts and contact their authors before scheduling their presentations. In the final program, most presentations will be in Paper or Interactive Presentation formats.

### Interactive Presentations

Interactive presentations will be grouped into streams. Authors will be expected to display written materials on a board and then be present beside their written materials during the specified presentation time to join in the group discussion of the interactive presentations with the Conference participants. Further instructions will be provided in the abstract acceptance letter.

### Paper

The time allocated for oral presentations is 20 minutes (15 minutes for the presentation and 5 minutes for discussion and questions).

### Workshop

There is an expectation that workshops will be interactive sessions exploring issues in depth. The presentation length (including questions and discussions) is 45 minutes.

Authors will be asked to select their preferred presentation format. The Scientific Committee reserves the right to make the final determination regarding the presentation format of accepted abstracts.

Abstracts should not exceed 300 words. Please select one of the following which best describes the nature of your proposed presentation:

- Report on research study. This should include objectives/purpose, \ method, results and conclusions (a sample abstract can be found on the congress website: [www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007) )
- Program, technique, policy description (including theoretical basis) with evaluation data
- Program, technique, policy description (including theoretical basis) without evaluation data
- Skills development (list what specific skills are covered in the presentation)

All abstracts should be single spaced, the 12-point Times New Roman font is preferred.

## Travelling By Air

**TAP Portugal**, the Official Carrier of the Conference, offers a discount to the participants who make their flight booking and buy their ticket exclusively through the TAP Portugal's website: [www.flytap.com](http://www.flytap.com)

The following discounts are offered: 10% in economy class  
20% in business class

Conference code: **IT7TPCG03** (must be mentioned when making the booking in order to benefit from the discount).

To make the booking, please follow these steps:

- enter the airline website [www.flytap.com](http://www.flytap.com) and select the dates and cities of choice
- make a regular booking
- the conference code **IT7TPCG03** must be inserted in the Congress Code box

## Important Information

/ The discount applicable to this event is only valid for online bookings made through TAP Portugal's website and payments made with a credit card. The ticket will always be electronic, except in cases of destinations where the electronic ticket is not possible.

/ Bookings made previously by travel agencies or the airline agent's desks are not eligible for this discount.

The final price shown at the end of the booking is the public fare available and applicable to the selected flights and dates, including taxes. The event discount does not appear on the online booking; it will be applied, only at issuing moment, over the fare available, excluding all taxes related to the voyage.

The discount only applies to TAP-operated flights. Bookings on code-share flights operated by other airlines are not permitted. Code-share flights are identified on online bookings with the code OP (Example: TP6701 OP).

/ The discount does not apply to special discounted fares: for residents/ students/ children/ infants/ seniors, etc.

/ The discount applies to round-trip journeys from any TAP-served destination to the following Portugal cities: Lisbon, Faro and Oporto.

/ The booking can be made at any time. The travel dates must be comprehended in the period of 10 days before/ 10 days after the event dates.

/ The discount is also extended to the accompanying persons of Conference participants.

/ The conditions and restrictions regarding changes and refunds are those of the applicable fare. Please check the fare details before ending your booking.

## Passport and Visa Requirements

All visitors to Portugal need a valid passport. Citizens of the European Union (EU) and some other countries do not need a visa to enter Portugal. Applications for visas can be made at Portuguese Embassies or Consulates in major cities around the world. IT IS IMPORTANT THAT YOU APPLY FOR VISA WELL IN ADVANCE OF YOUR DEPARTURE DATE (3 months in advance is recommended). Further information about entry visas, Embassy/Consulate locations and travel to Portugal can be obtained in English at the following website: [www.portugal.org](http://www.portugal.org).

## Letter of Invitation

The Conference Secretariat will be pleased to send an official letter of invitation upon request. It is understood that such an invitation is intended to help potential delegates raise travel funds or obtain a visa. It is not a commitment on the part of the Organizing Committee to provide any financial support. ISPCAN may require additional information from you before issuing an invitation letter for visa purposes. ISPCAN reserves the right to determine legitimacy of request. Invitation letters must be requested prior to 1 August, 2007. The Conference Secretariat will email, fax and post invitation via the standard mail service. Any express mail requests will require payment of 35.00 EUR.

## Climate

November in Lisbon is mildly warm and sunny. The average temperature for late November is 17.2 °C (53.0 °F).

## Currency

The EURO is the official currency of Portugal. Foreign currency can be exchanged at the airports, hotels, banks or exchange offices. International credit cards are widely accepted. The exchange rate at the time of printing is 1.00 EUR = US\$ 1.2 (update by using the currency converter at [www.xe.com/ucc/convert.cgi](http://www.xe.com/ucc/convert.cgi)).

## Dress

Smart casual attire for all congress sessions and social functions.

## Electricity

Electricity is 220V, 50Hzs.

## Internet access

There are several different ways for delegates to connect to the internet. Wireless is available in the Lisbon Convention Center. All Conference hotels have business centers with internet access. Internet is also available in rooms for an additional fee. Check your specific hotel for rates.

## Language

The official language of the conference is English with one stream to be delivered in Portuguese. Simultaneous interpretation of all plenary sessions into Portuguese will be available throughout the Conference.

## Mobile Phones

Delegates are requested to use mobile phones with consideration for others, and to ensure that these are switched off during all sessions/ social events.

## Media

All delegates should be aware that there may be members of the media attending the Conference. Only those specifically delegated can speak on behalf of ISPCAN or AMCV. All access to the Conference by members of the media must be agreed in advance with the Press Officer. All journalists will be issued with media badges which must be worn. For further information please contact [euroconf2007@ispcan.org](mailto:euroconf2007@ispcan.org).

## Name Badges

The wearing of identification badges is mandatory and will be required for admission to all sessions, the exhibition and social functions included in the registration fee.

## Scholarships

Limited number of scholarships will be awarded to Developing Country (DC) scholars. The deadline for applications is 15 April 2007. For more information, please write to: [events@ispcan.org](mailto:events@ispcan.org). Priority will be given to professionals in nearby regions.

## Smoking Policy

In order to promote the health and safety of all members, the Lisbon Convention Center does not permit smoking except in designated areas. Please check for signs indicating smoking areas.

## Special Requirements

Delegates with special requirements – dietary, access, accommodation, loop system, etc - should indicate their needs at the time of booking. Vegetarian options will automatically be offered for all meals taken at the Conference, consequently there is no need to specify this.

## Time Zone

Portugal, like the UK, is on GMT time and GMT plus one hour in the summer. This means that Portugal time is always one hour behind the rest of Europe (CET).

## Tipping

Tipping in Portugal is customary. One should add 5-10 % on to the total bill in a restaurant.

## Exhibition

Organizations are invited to participate as exhibitors at the Conference. The exhibition will take place on 19-21 November in the spacious exhibition hall of the Lisbon Convention Center. This space will also be the location of all conference breaks. The cost of a table top exhibit is 250 Euros for non-profits and 500 Euros for commercial organizations. If you are interested in exhibiting, please contact Cristina Severiano at [euroconf2007@mail.telepac.pt](mailto:euroconf2007@mail.telepac.pt) (within Portugal) or Angela Koffenberger at [events@ispcan.org](mailto:events@ispcan.org) (outside of Portugal).

## Sponsorship

If you are interested in providing sponsorship for any aspect of the Conference or scholarships for delegates from Portuguese speaking developing countries, who would be otherwise unable to come, please contact ISPCAN Congress/Conference Manager at [eventmanager@ispcan.org](mailto:eventmanager@ispcan.org).

Lisbon is a wonderful city to explore! Make sure to take advantage of all the city has to offer by staying in one of the beautiful Conference - endorsed hotels. These picturesque venues offer the best of Lisbon for every price range. Please note, to reserve rooms in one of the below hotels, please fill out the Accommodation Form at the back of this booklet and send it directly to the hotel.

THE CONFERENCE ORGANIZERS WILL NOT ACCEPT ACCOMMODATION REQUESTS.

#### **LISBON MARRIOTT HOTEL \*\*\*\***

(Official Hotel of the Conference)

This hotel will serve as the site of the Conference Welcome Reception and the pre-Conference Advanced Skills Training Institute. Conveniently located about 10 minutes away from both the airport and the city center, this luxury hotel offers newly renovated bedrooms, high speed Internet and balconies overlooking the dazzling vistas of the city. The Lisbon Marriott Hotel is approximately 20 minutes away from the Conference venue by public transport.

*website:* [www.marriott.com/lispt](http://www.marriott.com/lispt)

#### **VILA GALÉ ÓPERA HOTEL \*\*\*\***

Located on the banks of the river Tagus, this hotel is decorated to reflect the traditional characters and sets of classic opera. Just a 5 minute walk from the Lisbon Convention Center, this hotel is the best choice for delegates wishing to minimize transport to the Conference venue.

*website:* [www.vilagale.pt](http://www.vilagale.pt)

#### **REAL PALÁCIO HOTEL \*\*\*\*\***

Set in the heart of Lisbon, this renovated seventeenth century palace opened in 2003. All rooms are equipped with the latest amenities including free broadband internet access. In addition, the hotel offers a health club with a range of physical activities and relaxation treatments: cardio-fitness gymnasium, Jacuzzi, sauna, Turkish bath and massage room. The Real Palácio Hotel is in the city center and easily accessible by public transport and is a short ride away from the Conference venue.

*website:* [www.hoteisreal.com](http://www.hoteisreal.com)

#### **OLISSIPPO MARQUÊS DE SÁ HOTEL \*\*\***

The Olissippo Marquês de Sá Hotel is situated in the new financial centre of Lisbon, just a short walk from the Gulbenkian Foundation museum complex and the Campo Pequeno bullring. With subway stations nearby, guests have quick and easy access to downtown, Lisbon International Airport and the outlying motorway network. The Olissippo Marquês de Sá Hotel is approximately 20 minutes away from the Conference venue by public transport.

*website:* [www.olissippohotels.com](http://www.olissippohotels.com)

## OPENING REMARKS AND WELCOME RECEPTION

### All delegates are invited to attend the Official Opening of the Conference

*date:* Sunday 18 November 2007

*time:* 17.00-18.30

*venue:* Lisbon Marriott Hotel

*cost:* Included in the registration fee. The tickets will not be automatically allocated, so please mark on the registration form (Section C) that you will be attending to receive the tickets onsite.

Additional tickets for accompanying persons: €17 per person

### Social Evening: Dinner and Traditional Portuguese Equestrian show

Join us on Monday night for dinner and a performance of traditional Portuguese equestrian skill! The use of horses in warfare is a tradition that goes back to the Christian Conquest. Long after these perilous exercises lost their military utility, the noblemen of the Iberian Peninsula continued to practice them. You will have the opportunity to witness these displays of skill and courage on Monday night!

*date:* Monday, 19 November 2007

*time:* 19.00-22.00

*venue:* Real Clube de Campo D. Carlos I

*cost:* €40 for registered delegates and accompanying persons (not included in registration fee).

### Conference Dinner

All delegates are invited to the Conference Dinner to be held at the Estufa Fria de Lisboa for additional opportunities for networking and socializing with other Conference delegates. Boasting a great location, the Estufa Fria Park offers an amazing view of downtown Lisbon and the Tagus River. The park features greenhouses divided in hot and cool areas showing a large collection of tropical and subtropical plants. The outdoor area is also beautiful with a nice pond.

*date:* Tuesday, 20 November 2007

*time:* 20.00-23.00

*venue:* Estufa Fria de Lisboa

*cost:* €19 for registered delegate (not included in registration fee).

Additional tickets for accompanying persons: €35 per person

Fee Category	EARLY (prior to Aug 31, 2007)	LATE (Aug 31 to Nov. 10, 2007)	ON-SITE <sup>2</sup> (as of Nov 10, 2007)
ISPCAN Member	€315	€365	€385
ISPCAN New/Renewing Member <sup>1</sup>	€425	€475	€495
Non-Member (ISPCAN)	€445	€495	€515

Developing Countries <sup>2</sup>			
ISPCAN Member	€155	€185	€200
ISPCAN New/Renewing Member <sup>1</sup>	€195	€225	€240
Non-Member (ISPCAN)	€205	€240	€255

<sup>1</sup> ISPCAN membership fees collected with registration will not be refunded at any time, but will be applied to 2007 membership immediately upon registration.

<sup>2</sup> please see below the list of developing countries according to the World Bank.

<sup>3</sup> Onsite registration is not encouraged because of limited space

## Registration fees

The preferred method of registration for the congress is online, at the Conference website: [www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007).

Online registration will open 15 January 2007.

### Developing Countries according to the World Bank

Afghanistan	Costa Rica	Iraq	Nepal	Sri Lanka
Albania	Côte d'Ivoire	Jamaica	Nicaragua	St. Kitts and Nevis
Algeria	Croatia	Jordan	Niger	St. Lucia
American Samoa	Cuba	Kazakhstan	Nigeria	St. Vincent and the Grenadines
Angola	Czech Republic	Kenya	Northern Mariana Islands	Sudan
Argentina	Djibouti	Kiribati	Oman	Suriname
Armenia	Dominica	Korea, Dem. Rep.	Pakistan	Swaziland
Azerbaijan	Dominican Republic	Kyrgyz Republic	Palau	Syrian Arab Republic
Bangladesh	Republic	Lao PDR	Panama	Tajikistan
Belarus	Ecuador	Latvia	Papua New Guinea	Tanzania
Belize	Egypt, Arab Rep.	Lebanon	Paraguay	Thailand
Benin	El Salvador	Lesotho	Peru	Timor-Leste
Bhutan	Equatorial Guinea	Liberia	Philippines	Togo
Bolivia	Eritrea	Libya	Poland	Tonga
Bosnia and Herzegovina	Estonia	Lithuania	Romania	Trinidad and Tobago
Botswana	Ethiopia	Macedonia, FYR	Russian Federation	Tunisia
Brazil	Fiji	Madagascar	Rwanda	Turkey
Bulgaria	Gabon	Malawi	Samoa	Turkmenistan
Burkina Faso	Gambia, The	Malaysia	São Tomé and Príncipe	Uganda
Burundi	Georgia	Maldives	Saudi Arabia	Ukraine
Cambodia	Ghana	Mali	Senegal	Uruguay
Cameroon	Grenada	Marshall Islands	Serbia and Montenegro	Uzbekistan
Cape Verde	Guatemala	Mauritania	Seychelles	Vanuatu
Central African Republic	Guinea	Mauritius	Sierra Leone	Venezuela, RB
Chad	Guinea-Bissau	Mayotte	Slovak Republic	Vietnam
Chile	Guyana	Mexico	Solomon Islands	West Bank and Gaza
China	Haiti	Micronesia, Fed. Sts.	Somalia	Yemen, Rep.
Colombia	Honduras	Moldova	South Africa	Zambia
Comoros	Hungary	Mongolia		Zimbabwe
Congo, Dem. Rep.	India	Morocco		
Congo, Rep.	Indonesia	Mozambique		
	Iran, Islamic Rep.	Myanmar		
		Namibia		

## CONFERENCE SECRETARIAT:

(for inquiries in English)

Attn: 2007 ISPCAN European Conference  
245 W. Roosevelt Rd, Building 6, Suite 39  
West Chicago, IL 60185 USA

Tel: +1.630.876.6913

Fax: +1.630.876.6917

Email: [euroconf2007@ispcan.org](mailto:euroconf2007@ispcan.org)

Website: [www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007)

(for inquiries in Portuguese)

CARLA ANTUNES  
*Associação de Mulheres Contra a Violência*

R. João Villaret, Ed. Junta de Freguesia de S. João de Deus · 1000-182 Lisbon, Portugal

Tel: +351.213.802.162

Fax: +351.213.802.168

Email: [euroconf2007@mail.telepac.pt](mailto:euroconf2007@mail.telepac.pt)

## REGISTRATION FORM

### Registration fees

WE ENCOURAGE DELEGATES TO REGISTER ONLINE, AT THE CONFERENCE WEBSITE: [WWW.ISPCAN.ORG/EUROCONF2007](http://WWW.ISPCAN.ORG/EUROCONF2007).  
IF YOU ARE UNABLE TO REGISTER ONLINE, PLEASE COMPLETE AND RETURN THIS FORM (ACCOMPANIED BY YOUR PAYMENT IN EUROS)  
BY MAIL, FAX OR EMAIL TO:

#### AMCV

R. João Villaret - Ed. Junta de Freguesia S. João de Deus  
1000-182 Lisbon, Portugal  
Fax: +351.213.802.168  
Email: [euroconf2007@mail.telepac.pt](mailto:euroconf2007@mail.telepac.pt)

### Section A. DELEGATE INFORMATION

Suffix (Prof/Dr/Mr/Mrs/Ms): \_\_\_\_\_ Last Name (Surname): \_\_\_\_\_ First Name \_\_\_\_\_

Company/Organization (if applicable): \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Telephone Business : ( ) \_\_\_\_\_ Business Fax: ( ) \_\_\_\_\_

Email: \_\_\_\_\_

Work Related Fields (please tick ✓ the most appropriate area):

Child Protection Services  Education  Law Enforcement  Medicine  Nursing  Psychology  Psychiatry

Social Work  Advocacy  Child Advocacy  Sociology  Law  Ministry/Theology

Other: \_\_\_\_\_

### Section B. REGISTRATION FEE

Fee Category	EARLY (prior to Aug 31, 2007)	LATE (Aug 31 to Nov. 10, 2007)	ON-SITE *	TOTAL COST
ISPCAN Member	€315	€365	€385	
ISPCAN New/Renewing Member**	€425	€475	€495	
Non-Member (ISPCAN)	€445	€495	€515	

Developing Countries <sup>R</sup>				
ISPCAN Member	€155	€185	€200	
ISPCAN New/Renewing Member**	€195	€225	€240	
Non-Member (ISPCAN)	€205	€240	€255	
REGISTRATION FEES SUBTOTAL €				_____

\* Online registration will not be available after 10 November 2007. After that date, delegates will need to register onsite.

\*\* ISPCAN membership fees collected with registration will not be refunded at any time, but will be applied to 2007 membership immediately upon registration.

<sup>R</sup> Please see a list of developing countries on the World Bank website: <http://www.worldbank.org>

**Registration Fee Includes:** Attendance at all Conference Sessions, Conference Materials, Coffee Breaks, Welcome Reception

## Section C: SOCIAL PROGRAM

**note:** Tickets will not be automatically allocated. Please indicate below if you will be attending.

### WELCOME RECEPTION

Sunday, November 18, 2007

Registered Delegate attending (included in the registration fee): Yes  No

Additional tickets to Welcome Reception: € 17 per ticket x \_\_\_\_\_ tickets € \_\_\_\_\_

### SOCIAL EVENING (Dinner with a traditional Portuguese equestrian show)

Monday, November 19, 2007

Tickets (not included in the registration fee): € 40 per ticket x \_\_\_\_\_ tickets € \_\_\_\_\_

### CONFERENCE DINNER

Tuesday, November 20, 2007

Registered Delegate attending: €19 per ticket : Yes  No  € \_\_\_\_\_

Additional tickets to Congress Dinner: € 35 per ticket x \_\_\_\_\_ tickets € \_\_\_\_\_

SOCIAL PROGRAM SUBTOTAL € \_\_\_\_\_

## Section D: SOCIAL PROGRAM ADVANCED SKILLS TRAINING INSTITUTE (18 November)

Registration Fee: € 85 per person; includes participation in all Institute sessions, tea breaks and lunch on Sunday.

Limited space available.

TRAINING INSTITUTE SUBTOTAL € \_\_\_\_\_

## Section E: PAYMENT DETAILS

GRAND TOTAL (subtotal B + subtotal C+ subtotal D) € \_\_\_\_\_

### CHEQUE/ /MONEY ORDER/ BANK DRAFT:

Please make all cheques/money/orders/bank drafts payable to: European Conference 2007. All payments MUST BE IN EUROS (€)  
Participants using bank transfer are requested to make a payment to the below account no later than 3 days after filling out the Form.  
Participants are responsible for all bank fees related to bank drafts and money orders. Please take this into account when calculating the amount of your bank draft or money order.

Bank Name: CAIXA GERAL DE DEPÓSITOS

Address: Agência dos Olivais – Rua Cidade Nampula, LT 534 Célula B, 1800-105 Lisboa, Portugal

Account Name: Associação de Mulheres Contra a Violência

Sort Code/ BLZ/ ABA#: CGDIPTPL

Account Number: 00557041129530

IBAN (PT): 50003505570004112953082

### OR CREDIT CARD

**note:** Credit card charges will appear on your statement as AMCV. All fields must be completed to process payment.

Card Type: Visa  MasterCard

Card Number:

Expiration date: \_\_\_\_\_ / \_\_\_\_\_ Cardholder's Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

Cancellations and Refunds: Cancellations must be advised in writing to the Conference Secretariat.

Cancellations received up to 1 October, 2007 will receive a refund of the registration fee less an administrative charge of €75,00.

Cancellations after this date will be at the discretion of the Organizing Committee

# XITH ISPCAN EUROPEAN REGIONAL CONFERENCE ON CHILD ABUSE AND NEGLECT

LISBON / PORTUGAL  
18-21 NOVEMBER 2007

## ACCOMMODATION BOOKING FORM

Please complete this form and return it by fax, mail or email DIRECTLY TO THE HOTEL you have selected until 1st September 2007

### SECTION A. DELEGATE INFORMATION

Prefix (Prof/Dr/ Mr/Mrs/Ms) \_\_\_\_\_ Last Name \_\_\_\_\_ First Name \_\_\_\_\_  
Passport / BI n.º \_\_\_\_\_ Issue date \_\_\_\_\_ Expire \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State/ Province \_\_\_\_\_ Postal Code \_\_\_\_\_  
Country \_\_\_\_\_ Tel. \_\_\_\_\_ Tel.Work \_\_\_\_\_  
Mobile \_\_\_\_\_ Fax \_\_\_\_\_  
E-mail \_\_\_\_\_  
Company/Organization (if applicable) \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
City \_\_\_\_\_ Postal Code \_\_\_\_\_ Country \_\_\_\_\_  
Tel \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

### SECTION B: CONFERENCE ACCOMMODATION

Please refer to the back of this form for Accommodation Details  
Please note that all accommodation is subject to availability.

### SECTION C: ROOM REQUIREMENTS

Booking keyword: ISPCAN Hotel Name: \_\_\_\_\_  
Arrival Date: \_\_\_\_/11/2007 Estimated Time of Arrival: \_\_\_\_\_ Departure Date: \_\_\_\_/11/2007 N.º nights \_\_\_\_\_  
Room type: Single  Double  Smoking  Non-Smoking  Extra Bed

### SECTION D: PAYMENT DETAILS

#### Money order / Bank Draft:

Money orders/bank drafts are accepted for deposits only. Please complete this form and submit it to the hotel you choose to receive the hotel's bank account information. All payments MUST BE IN EUROS (€).

#### Credit Card:

Please complete all fields

Card Type: Visa  MasterCard  American Express  Eurocard  Diners Club

Card Number:

Expiration Date:  /

Security Code:

Cardholder's Name: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

Date  
\_\_\_\_/\_\_\_\_/\_\_\_\_  
(day) (month) (year)

Signature  
\_\_\_\_\_

HOTEL NAME	Marriott Lisbon Hotel ****	Vila Galé Ópera Hotel ****	Real Palácio Hotel *****	Olissippo Marquês de Sá Hotel ***
HOTEL CONTACT INFORMATION	Av. Combatentes, 45 1600-042 Lisbon Tel.: +351 217 235 400 Fax: +351 217 264 281 Contact Person: Filomena Martins Email: lisbon@marriott-hotels.com	Trav. Conde da Ponte 1300-141 Lisbon Tel: +351 213 605 400 Fax: +351 213 605 450 Contact Person: Graça Stoffel Email: opera@vilagale.pt gstoffel@vilagale.pt	R. Tomás Ribeiro, 115 1050-228 Lisbon Tel: +351 213 199 581 Fax: (+351) 213 199 502 Contact Person: Karine Brites Email: reservaslis@hoteisreal.com realpalacio@hoteisreal.com	Av. Miguel Bombarda, 130, 1050-167 Lisbon Tel: +351 213 182 794 Fax: +351 213 182 799 Contact Person: Gabriela Almeida Email: grupos@olissippohotels.com
SINGLE ROOM	100€	100€	125€	63€
DOUBLE ROOM	120€	110€	130€	70€
EXTRA BED	In the case of children under 12 years old of age sharing the room with their parents extra bed is not charged	40€	50€	24€
DISTANCE	7 Km	400m	6Km	6Km
RESTAURANTE	1 restaurante & 1 bar	1 restaurante & 1 bar	1 restaurante & 1 bar & 1 coffee shop	1 restaurante & 1 bar
BREAKFAST	included	included	included	included
PARKING	15€/ DAY	4.5€/ DAY	6€/ DAY	5€/ DAY
IN ROOM KITCHEN	NO	NO	NO	NO
ROOM SERVICE	YES	YES	YES	YES
MONEY ORDERS/ BANK TRANSFERS	ACCEPTED	ACCEPTED	ACCEPTED	ACCEPTED
BANK INFORMATION		Bank details will be sent to each delegate individually after he/she completes and submits this form to the hotel		
RESERVATIONS		<b>1st September 2007</b>		
DEADLINE		After this date reservations will be on request, upon availability and agreed rate may not apply.		
CANCELLATION POLICY	<ul style="list-style-type: none"> <li>· Free cancellation until 1st September 2007</li> <li>· Cancellations received between 2nd September 2007 and 15th October 2007: 50% of total room-nights cancelled will be charged into individual's credit card.</li> <li>· Cancellations from 16th October 2007: 100% of total room-nights cancelled will be charged into individual's credit card.</li> <li>· All no-shows will be charged to your credit card for all room nights booked.</li> <li>· A valid credit card number with the security code and expiry date will be requested in order to confirm the reservation.</li> </ul>		<ul style="list-style-type: none"> <li>· Free cancellation until 1st September 2007</li> <li>· To guarantee the reservation 1 room night will be charged on credit card on the 1st November 2007.</li> <li>· In case of no-show the Hotel will retain full pre-payment amount (room).</li> <li>· Each room cancellation or reduce stay notified between 15 days and 5 days before the 1st arrival will be charged at 95% of the total amount (rooms). After this date of cancellation no-show policy applies.</li> <li>· A valid credit card number with the security code and expiry date will be requested in order to confirm the reservation.</li> </ul>	



**CONFERENCE SECRETARIAT:**

(for inquiries in English)

Attn: 2007 ISPCAN European Conference  
245 W. Roosevelt Rd, Building 6, Suite 39  
West Chicago, IL 60185 USA

*Tel:* +1.630.876.6913

*Fax:* +1.630.876.6917

*Email:* [euroconf2007@ispcan.org](mailto:euroconf2007@ispcan.org)

*Website:* [www.ispcan.org/euroconf2007](http://www.ispcan.org/euroconf2007)

(for inquiries in Portuguese)

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de Deus · 1000-182 Lisbon, Portugal

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